GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1072
ANSWERED ON:20.08.2007
CHECK ON ILLEGAL ROUTING OF INTERNATIONAL CALLS
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Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Bharat Sanchar Nigam Ltd. Has taken any measures to control illegal routing of international calls through local lines;

(b) if so, the details thereof;

(c) the details of revenue loss during the last two years due to illegal routing of international calls through local lines, year-wise and category-wise;

(d) the number of firm/company/infocom which indulged in the illegal routing during the last two years, year-wise and category-wise;

(e) whether the Government has taken any action in this regard; and

(f) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) & (b) The Bharat Sanchar Nigam Ltd. (BSNL) has issued the following instructions to control illegal routing of international calls through local lines:-

To monitor periodically the incoming traffic to BSNL from private operators.

To prevent unauthorized diversion in routing of ILD (International Long Distance) calls.

To prevent operation of clandestine/illegal Telecom Centres Telephone Exchanges.

Continuous monitoring of Bulk Connections, CDR Analysis, Inspection of Leased Line Customers and to obtain periodical reports from the field units.

(c)the details of notional revenue loss to BSNL during the last two years due to illegal routing of international calls through local lines, year-wise and category-wise is given below:-

Sl. No.	Financial Year	Total Notional Revenue Loss to BSNL for each Category of Connectivity used (Rs.)			Total (Rs.)
		ILL/ISP/IPLC/ISDN	Broadband	VSAT	
1	2005-06	19048400	9446000	Nil	28494400
2	2006-07	119620000	10598400	Nil	130218400
	Total	138668400	20044400	Nil	158712800

(d)The total number of firm/company/Infocomm which indulged in the illegal routing during the last two years,year-wise and category-wise is given below:-

Sl. No.	Financial Year	Total No. of firm/Company/Infocom	Category of Connectivity Used		
			ILL/ISP/IPLC/ISDN	Broadband	VSAT
1	2005-06	132	122	7	3
2	2006-07	46	42	4	Nil

Total	178	164	11	3

(e) & (f) Preventive and Stringent action taken by Government:

34 Vigilance and Telecom Monitoring Cell have been created by Department of Telecom (DOT) in all 24 telecom circles and 10 Metros in the country, for curbing such Illegal Telephone Exchanges.

Toll free public number-1800-110-420 has been opened, so that general public can help the department, in detection of such cases. Advertisement given in leading news papers and SMS's are sent by mobile operators to their customers, for creating awareness among public.

All the High Tech Equipment used in the illegal setup is seized by the security agency and cases have been registered against the offenders. Further investigation in such cases is in progress.

Surveillance has been increased to detect the frauds by inspecting bulk booking of telephones and monitoring the calls traffic.

Department of Telecom has issued instructions/Guidelines to all service providers for effective monitoring, detection and prevention of such illegal set ups/frauds.

Training and presentations are being given to the senior Telecom officers for better awareness regarding effective detection and prevention of such illegal set ups.